

April 7, 2010

TO: Members of the MAG PSAP Managers Group

FROM: Patrick Cutts, Scottsdale, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, April 15, 2010 - 9:00 a.m.  
Chandler Police Department  
Desert Breeze Substation  
Nielsen Community Room  
251 N. Desert Breeze Blvd.  
Chandler, AZ 85226 (see enclosed map)

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Valerie Day, MAG, at 602-254-6300.

**MAG PSAP MANAGERS GROUP  
TENTATIVE AGENDA  
April 15, 2010**

**COMMITTEE ACTION REQUESTED**

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| <p>1. <u>Call to Order and Introductions</u></p> <p>2. <u>Call to the Audience</u></p> <p>An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.</p> <p>3. <u>Approval of January 14, 2010, Meeting Minutes</u></p> <p>4. <u>MSAG/GIS/Mapping</u></p> <p>A report on current MSAG/GIS projects will be provided by the Maricopa Region 9-1-1 GIS Manager.</p> <p>5. <u>Maricopa Region 9-1-1 Tech Team</u></p> <p>A maintenance report will be provided by the Maricopa Region 9-1-1 Tech Team Technical Manager.</p> <p>6. <u>Maricopa Region Wireless 9-1-1 Project</u></p> <p>An update on Maricopa Region's Wireless 9-1-1 will be provided as well as an update on the progress of the wireless trunk restructuring.</p> <p>7. <u>Community Emergency Notification System (CENS) Update</u></p> <p>An update on the CENS program will be provided.</p> | <p>2. Information.</p> <p>3. Review and approve minutes of January 14, 2010, meeting.</p> <p>4. Information and discussion.</p> <p>5. Information and discussion.</p> <p>6. Information and discussion.</p> <p>7. Information and discussion.</p> |
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| <p>8. <u>Update on Funding Issues</u></p> <p>An update will be provided on current and future budget issues of the MAG 9-1-1 system.</p> <p>9. <u>Arizona Department of Administration Report and State Wireless Update</u></p> <p>The Administrator for the State 9-1-1 System from Arizona Department of Administration will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.</p> <p>10. <u>Qwest 9-1-1 Account Team Report</u></p> <p>Qwest will provide a report regarding service items of interest to the PSAP Managers Group.</p> <p>11. <u>Positron Account Team Report</u></p> <p>Positron will provide a report regarding service items of interest to the PSAP Managers Group.</p> <p>12. <u>Regionwide 9-1-1 Training</u></p> <p>The Chair of the PSAP Managers Group will lead a discussion with PSAPs on the interest in sharing resources on training new 9-1-1 personnel.</p> <p>13. <u>Request for Future Agenda Items</u></p> <p>Topics or issues of interest that the PSAP Managers Group would like to have considered for discussion at a future meeting will be requested.</p> <p>14. <u>Adjournment</u></p> | <p>8. Information and discussion.</p> <p>9. Information and discussion.</p> <p>10. Information and discussion.</p> <p>11. Information and discussion.</p> <p>12. Information and discussion.</p> <p>13. Information and discussion.</p> |
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